

COVID-19 STATEMENT



THE BULL
— DITCHLING —

THE BULL IN DITCHLING - CONTINUING TO KEEP YOU SAFE

We are thrilled to be able to open our doors again in April but would like to take this opportunity to assure you that we continue to take your safety very seriously on your return to The Bull.

Our aim is always to create a safe place for both our team and customers, making sure you all feel as comfortable as possible during your time with us whilst not taking away from the enjoyment of being in the pub.

We consider the following measures to be practical and manageable to ensure that this is possible:

- a) Encourage the use of our automatic, hand sanitiser dispensing points for our staff and customers to use during their shifts/visits.
- b) Front of house staff will be wearing face masks indoors and customers will also be expected to wear face coverings when inside the pub - however this does not apply when you are seated at your tables or in any of the outside spaces, including The Garden Tent.
- c) Customers will be expected to 'sign in' on arrival via the NHS Track & Trace App - QR codes for this are displayed in various points throughout the building.
- d) The placing of Perspex screens at any points where we feel it adds extra protection for both staff and customers - including bars, reception and at both service points in the outside garden bar.
- e) All public soap dispensers and taps in the washrooms are automatic and therefore 'handsfree'.
- f) All menus are now digitally available via QR codes on tables or physically available on disposable menus - every guest will receive a new and unshared menu.
- g) All tables will be fully sanitised between each guest's visit. All touch surfaces and touch points throughout the site will be subject to regular cleaning at 30-minute intervals throughout every shift. Staff will be requested to sign cleaning records accordingly.
- h) Use of appropriate signage throughout the premises to support our measures and offer clarity on our policies.
- i) All staff are required to sanitise hands every 30 minutes throughout their shift.
- j) All staff are trained and requested to adhere to social distancing measures, unless impossible to do so (such as when serving a table).
- k) The removal of tables and reduced capacity across the pub and garden areas, to offer more comfort and safety to our staff and guests.

We hope the above offers you all comfort and peace of mind during your time at The Bull, but if you do have any concerns or suggestions, please feel free to share them with us at any point and we will do our best to improve.

We look forward to welcoming you to the pub,
Much love,
Dominic, Molly and The Team Xxx