



THE BULL
— DITCHLING —

READY TO REOPEN

We just wanted to let you know that as things stand we are planning to reopen our doors at The Bull once more from Saturday 4th July 2020.

We are hugely excited to be able to welcome you all back but would like to take this opportunity to assure you that we are taking all aspects of the easing of the lockdown and reopening of the pub very seriously. Our aim is to create a safe place for both our team and customers, making sure you all feel as comfortable as possible during your time with us whilst not taking away from the enjoyment of finally being allowed back in the pub.

We consider the following measures to be practical and manageable to ensure that this is possible:

- a) The installation of ten automatic, hand sanitiser dispensing points throughout the premises for our staff and customers to use during their shifts/visits.
- b) All staff will be provided with government recommended PPE, including reusable face masks and disposable protective gloves.
- c) The placing of Perspex screens at any points in the building where we feel it adds extra protection for both staff and customers - including bars, reception and at both service points in the outside garden bar.
- d) All public soap dispensers and taps in the washrooms are automatic and therefore 'handsfree'.
- e) All cutlery has been wrapped to minimise potential physical contact.
- f) All menus are now digitally available via QR codes on tables or physically available on disposable menus - every guest will receive a new and unshared menu.
- g) All tables will be fully sanitised between each guest's visit. All touch surfaces and touch points throughout the building will be subject to regular cleaning at 30-minute intervals throughout every shift. Staff will be requested to sign cleaning records accordingly.
- h) All public areas have become seating only zones, with no standing permitted at the bar - table service will be recommended. All the bar stools have been removed to help facilitate this.
- i) Appropriate signage has been installed throughout the premises to support our measures and offer clarity on our new policies.
- j) All staff have been trained to adhere to wearing gloves when required and to sanitise hands every 30 minutes throughout their shift.
- k) All staff are trained and requested to adhere to social distancing measures, unless impossible to do so (such as when serving a table).
- l) The removal of tables and reduced capacity across the pub and garden areas, to offer more comfort and safety to our staff and guests.
- m) If customers would prefer to be outside, we have around 30 tables available on the terrace and in our huge garden - the same safety and distancing measures will also be in place in these areas.

We hope the above offers you all comfort and peace of mind during your time at The Bull, but if you do have any concerns or suggestions, please feel free to share them with us at any point and we will do our best to improve things for you where possible.

We look forward to seeing you all very soon,

If you have any concerns, please do not hesitate to share them with us.

Much Love
Dominic, Molly and the team x